

Uber Driver Survey 2017

Absolutes/col percents

Prior to driving with Uber, what was your main source of income?
Base: All Respondents

	Total	Age			Region						Hours a week driving with Uber		
		18-34 (a)	35-44 (b)	45+ (c)	London (a)	Birmingham (b)	Manchester (c)	Leeds area (d)	Other (e)	Not London (f)	40 hours+ (a)	20-40 hours (b)	Less than 20 (c)
Unweighted Base	1002	296	420	286	595	74	62	45	226	407	382	496	124
Weighted Base	1002	295	415	293	741	52	44	20	145	261	384	495	123
Was employed in a different company/industry sector - full time	389 39%	131c 44%	163 39%	95 32%	297d 40%	22d 42%	16 36%	4 22%	51 35%	93 36%	164 43%	183 37%	43 35%
Worked with a taxi/minicab company	316 31%	71 24%	128a 31%	117ab 40%	222 30%	16 31%	19a 43%	11abef 56%	47 33%	93 36%	123 32%	159 32%	33 27%
I was self employed	154 15%	41 14%	74 18%	40 14%	111 15%	10 20%	6 13%	3 15%	24 17%	43 16%	55 14%	75 15%	24 20%
Was employed in a different company/industry sector - part time	90 9%	35b 12%	31 7%	24 8%	70 9%	2 4%	2 5%	1 7%	15 10%	20 8%	28 7%	49 10%	14 11%
I was unemployed prior to working with Uber	36 4%	11 4%	12 3%	14 5%	28 4%	2 4%	1 2%	- -%	6 4%	8 3%	10 3%	21 4%	5 4%
I was a student prior to working with Uber	17 2%	6 2%	7 2%	3 1%	14 2%	- -%	1 2%	- -%	2 2%	3 1%	4 1%	9 2%	4a 4%

Significance tested to 5 percent

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Which of the following comes closest to your view about why you started driving with Uber?

Base: All Respondents

	Total	Age			Region						Hours a week driving with Uber		
		18-34 (a)	35-44 (b)	45+ (c)	London (a)	Birmingham (b)	Manchester (c)	Leeds area (d)	Other (e)	Not London (f)	40 hours+ (a)	20-40 hours (b)	Less than 20 (c)
Unweighted Base	1002	296	420	286	595	74	62	45	226	407	382	496	124
Weighted Base	1002	295	415	293	741	52	44	20	145	261	384	495	123
I signed up to drive with Uber because I wanted to be my own boss and choose my own hours	938 94%	284b 96%	381 92%	273 93%	693 93%	48 92%	42 96%	17 87%	138d 95%	245 94%	358 93%	464 94%	116 95%
I signed up to drive with Uber because I couldn't find other work	64 6%	11 4%	33a 8%	20 7%	48 7%	4 8%	2 4%	3e 13%	7 5%	16 6%	26 7%	31 6%	6 5%

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Overall how satisfied are you in your experiences driving with Uber? Are you

Base: All Respondents

	Total	Age			Region						Hours a week driving with Uber		
		18-34 (a)	35-44 (b)	45+ (c)	London (a)	Birmingham (b)	Manchester (c)	Leeds area (d)	Other (e)	Not London (f)	40 hours+ (a)	20-40 hours (b)	Less than 20 (c)
Unweighted Base	1002	296	420	286	595	74	62	45	226	407	382	496	124
Weighted Base	1002	295	415	293	741	52	44	20	145	261	384	495	123
Very satisfied	508 51%	128 43%	221a 53%	158a 54%	403bcef 54%	18 34%	13 29%	11bc 53%	64c 44%	105 40%	216bc 56%	236 48%	56 45%
Somewhat satisfied	404 40%	133 45%	160 39%	111 38%	274 37%	29a 56%	24a 54%	8 43%	69a 48%	130a 50%	131 34%	221a 45%	52 43%
Not very satisfied	68 7%	25 8%	25 6%	18 6%	47 6%	6 11%	6a 14%	1 4%	9 6%	22 8%	28 7%	29 6%	11 9%
Not at all satisfied	22 2%	9 3%	7 2%	5 2%	18 2%	- -%	1 3%	- -%	3 2%	4 2%	9 2%	9 2%	4 3%
SATISFIED	912 91%	261 88%	382 92%	270 92%	677c 91%	46 89%	36 83%	19 96%	133c 92%	235 90%	347 90%	457 92%	108 88%
NOT SATISFIED	90 9%	34 12%	33 8%	23 8%	64 9%	6 11%	7ae 17%	1 4%	12 8%	26 10%	37 10%	39 8%	15 12%

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How long have you been driving with Uber?
Base: All Respondents

	Total	Age			Region						Hours a week driving with Uber		
		18-34 (a)	35-44 (b)	45+ (c)	London (a)	Birmingham (b)	Manchester (c)	Leeds area (d)	Other (e)	Not London (f)	40 hours+ (a)	20-40 hours (b)	Less than 20 (c)
Unweighted Base	1002	296	420	286	595	74	62	45	226	407	382	496	124
Weighted Base	1002	295	415	293	741	52	44	20	145	261	384	495	123
Less than 3 months	63 6%	25 8%	23 5%	16 5%	41 6%	3 5%	2 5%	2 9%	15a 11%	22 8%	18 5%	37 7%	9 7%
3 to 6 months	101 10%	30 10%	41 10%	30 10%	59 8%	6 12%	5 10%	3 13%	29a 20%	43a 16%	35 9%	51 10%	15 12%
6 months to 1 year	184 18%	68b 23%	64 15%	52 18%	118 16%	16a 30%	12a 28%	3 15%	34a 24%	66a 25%	70 18%	90 18%	25 20%
1 to 2 years	367 37%	106 36%	146 35%	114 39%	275 37%	18 34%	13 31%	8 43%	52 36%	92 35%	151 39%	169 34%	47 38%
More than 2 years	280 28%	63 21%	137a 33%	80 27%	243bef 33%	9e 18%	10e 24%	4e 20%	14 10%	38 14%	110 29%	145 29%	26 21%
Don't know	6 1%	3 1%	4 1%	- -%	5 1%	- -%	1 2%	- -%	1 *%	1 *%	- -%	5 1%	2a 1%

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To the best of your knowledge, how long do you plan to continue to drive with Uber?
Base: All Respondents

	Total	Age			Region						Hours a week driving with Uber		
		18-34 (a)	35-44 (b)	45+ (c)	London (a)	Birmingham (b)	Manchester (c)	Leeds area (d)	Other (e)	Not London (f)	40 hours+ (a)	20-40 hours (b)	Less than 20 (c)
Unweighted Base	1002	296	420	286	595	74	62	45	226	407	382	496	124
Weighted Base	1002	295	415	293	741	52	44	20	145	261	384	495	123
Less than 2 more months	12 1%	7 2%	4 1%	2 1%	8 1%	- -%	- -%	1ab 4%	4a 3%	5 2%	3 1%	7 1%	2 2%
3 to 5 more months	8 1%	5c 2%	2 1%	1 *%	5 1%	- -%	2aef 5%	* 2%	1 *%	3 1%	3 1%	4 1%	1 1%
6 months to 1 more year	41 4%	12 4%	22 5%	7 2%	31 4%	2 3%	2 5%	- -%	6 4%	10 4%	9 2%	25 5%	7 6%
1 to 2 more years	81 8%	29c 10%	37 9%	16 5%	52 7%	5 10%	5 12%	* 2%	19ad 13%	29a 11%	28 7%	39 8%	14 12%
More than 2 more years	518 52%	154 52%	214 52%	150 51%	383 52%	26 50%	18 42%	12 61%	78 54%	135 52%	219bc 57%	245 49%	54 44%
Don't know	341 34%	87 30%	137 33%	118ab 40%	262e 35%	20 38%	16 36%	6 31%	38 26%	79 30%	122 32%	176 35%	44 36%

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Absolutes/col percents

Thinking about before you signed up for Uber, has your income increased, decreased or remained the same since driving with Uber?

Base: All Respondents

	Total	Age			Region						Hours a week driving with Uber		
		18-34 (a)	35-44 (b)	45+ (c)	London (a)	Birmingham (b)	Manchester (c)	Leeds area (d)	Other (e)	Not London (f)	40 hours+ (a)	20-40 hours (b)	Less than 20 (c)
Unweighted Base	1002	296	420	286	595	74	62	45	226	407	382	496	124
Weighted Base	1002	295	415	293	741	52	44	20	145	261	384	495	123
Increased	499 50%	155 53%	199 48%	145 49%	385bcdf 52%	19 37%	13 30%	7 35%	75bcd 52%	114c 44%	212bc 55%	235 47%	51 42%
Decreased	113 11%	33 11%	45 11%	35 12%	76 10%	8 16%	10ae 22%	3 16%	16 11%	37 14%	38 10%	58 12%	17 14%
Remained the same	390 39%	106 36%	170 41%	113 39%	280 38%	25 47%	21 48%	10 49%	54 37%	110 42%	133 35%	202 41%	54 44%

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And how about your ability to balance your work with your life? Has that improved/worsened or remained the same?

Base: All Respondents

	Total	Age			Region						Hours a week driving with Uber		
		18-34 (a)	35-44 (b)	45+ (c)	London (a)	Birmingham (b)	Manchester (c)	Leeds area (d)	Other (e)	Not London (f)	40 hours+ (a)	20-40 hours (b)	Less than 20 (c)
Unweighted Base	1002	296	420	286	595	74	62	45	226	407	382	496	124
Weighted Base	1002	295	415	293	741	52	44	20	145	261	384	495	123
Improved	615 61%	184 62%	261 63%	170 58%	465 63%	32 61%	23 53%	10 52%	85 58%	150 58%	239c 62%	314c 63%	62 50%
Worsened	69 7%	20 7%	33 8%	16 5%	48 6%	3 5%	4 10%	1 7%	13 9%	22 8%	29 8%	28 6%	12 10%
Remained the same	318 32%	91 31%	121 29%	107b 36%	229 31%	17 33%	16 37%	8 42%	47 33%	89 34%	116 30%	153 31%	49ab 40%

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Uber Driver Survey 2017

Absolutes/col percents

Which of the following best describes the money you make driving with Uber?
Base: All Respondents

	Total	Age			Region						Hours a week driving with Uber		
		18-34 (a)	35-44 (b)	45+ (c)	London (a)	Birmingham (b)	Manchester (c)	Leeds area (d)	Other (e)	Not London (f)	40 hours+ (a)	20-40 hours (b)	Less than 20 (c)
Unweighted Base	1002	296	420	286	595	74	62	45	226	407	382	496	124
Weighted Base	1002	295	415	293	741	52	44	20	145	261	384	495	123
It is my main source of income	825 82%	241 82%	342 82%	243 83%	625bef 84%	39 74%	36 83%	19abef 96%	106 73%	200 77%	361bc 94%	402c 81%	63 52%
It is one of a few different main sources of income	77 8%	24 8%	34 8%	19 6%	48 6%	8ad 15%	4 10%	* 2%	17a 11%	29a 11%	13 3%	43a 9%	21ab 17%
The income from Uber tops up my other income sources	100 10%	30 10%	39 9%	31 10%	68 9%	6 11%	3 7%	* 2%	22ad 15%	31d 12%	11 3%	50a 10%	39ab 31%

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Uber Driver Survey 2017

Absolutes/col percents

Summary table - Do you feel positively or negatively towards the following features Uber has recently introduced? Please tell me whether you feel positively, negatively, don't have an opinion on, or did not know about the following recent changes.
Base: All Respondents

	Statements					
	Paid waiting time (a)	In-app tipping (b)	Discounted illness & injury cover through IPSE (c)	Driver destinations feature (d)	No thanks' button (e)	Flexpay to cash out fares whenever you like (f)
Unweighted Base	1002	1002	1002	1002	1002	1002
Weighted Base	1002	1002	1002	1002	1002	1002
Positively	859bcdef 86%	748c 75%	391 39%	784ce 78%	741c 74%	770c 77%
Negatively	38 4%	25 2%	30 3%	40 4%	36 4%	39 4%
Don't have an opinion	50 5%	52 5%	143abdef 14%	63 6%	82ab 8%	101abd 10%
Did not know about this change	55 6%	177adef 18%	438abdef 44%	115a 11%	143af 14%	92a 9%

Significance tested to 5 percent

Uber Driver Survey 2017

Absolutes/col percents

Do you feel positively or negatively towards the following features Uber has recently introduced? Please tell me whether you feel positively, negatively, don't have an opinion on, or did not know about the following recent changes - Paid waiting time.
Base: All Respondents

	Total	Age			Region						Hours a week driving with Uber		
		18-34 (a)	35-44 (b)	45+ (c)	London (a)	Birmingham (b)	Manchester (c)	Leeds area (d)	Other (e)	Not London (f)	40 hours+ (a)	20-40 hours (b)	Less than 20 (c)
Unweighted Base	1002	296	420	286	595	74	62	45	226	407	382	496	124
Weighted Base	1002	295	415	293	741	52	44	20	145	261	384	495	123
Positively	859 86%	248 84%	356 86%	255 87%	632 85%	47c 91%	33 76%	19c 96%	128c 88%	227c 87%	336 88%	422 85%	101 82%
Negatively	38 4%	11 4%	14 3%	13 4%	26 4%	2 4%	5adef 12%	- -%	4 3%	11 4%	12 3%	18 4%	8 6%
Don't have an opinion	50 5%	18 6%	22 5%	10 3%	40 5%	1 3%	2 5%	* 2%	6 4%	10 4%	10 3%	32a 7%	7 6%
Did not know about this change	55 6%	18 6%	22 5%	15 5%	43 6%	1 3%	3 7%	* 2%	7 5%	12 5%	25 7%	24 5%	6 5%

Significance tested to 5 percent

Uber Driver Survey 2017

Absolutes/col percents

Do you feel positively or negatively towards the following features Uber has recently introduced? Please tell me whether you feel positively, negatively, don't have an opinion on, or did not know about the following recent changes - In-app tipping.

Base: All Respondents

	Total	Age			Region						Hours a week driving with Uber		
		18-34 (a)	35-44 (b)	45+ (c)	London (a)	Birmingham (b)	Manchester (c)	Leeds area (d)	Other (e)	Not London (f)	40 hours+ (a)	20-40 hours (b)	Less than 20 (c)
Unweighted Base	1002	296	420	286	595	74	62	45	226	407	382	496	124
Weighted Base	1002	295	415	293	741	52	44	20	145	261	384	495	123
Positively	748 75%	236c 80%	310 75%	202 69%	548 74%	38 73%	36 82%	15 73%	112 77%	200 77%	301 78%	361 73%	86 70%
Negatively	25 2%	4 1%	14 3%	7 3%	21 3%	- -%	2be 5%	* 2%	1 1%	4 1%	5 1%	13 3%	6a 5%
Don't have an opinion	52 5%	10 3%	19 5%	23a 8%	42 6%	1 1%	2 5%	2b 9%	5 4%	10 4%	14 4%	29 6%	9 7%
Did not know about this change	177 18%	45 15%	72 17%	60 21%	130 18%	13c 26%	3 8%	3 16%	27c 19%	47c 18%	63 17%	93 19%	21 17%

Significance tested to 5 percent

Uber Driver Survey 2017

Absolutes/col percents

Do you feel positively or negatively towards the following features Uber has recently introduced? Please tell me whether you feel positively, negatively, don't have an opinion on, or did not know about the following recent changes - Discounted illness & injury cover through IPSE.

Base: All Respondents

	Total	Age			Region						Hours a week driving with Uber		
		18-34 (a)	35-44 (b)	45+ (c)	London (a)	Birmingham (b)	Manchester (c)	Leeds area (d)	Other (e)	Not London (f)	40 hours+ (a)	20-40 hours (b)	Less than 20 (c)
Unweighted Base	1002	296	420	286	595	74	62	45	226	407	382	496	124
Weighted Base	1002	295	415	293	741	52	44	20	145	261	384	495	123
Positively	391 39%	110 37%	159 38%	121 42%	296c 40%	20 39%	11 26%	11cef 54%	52 36%	94 36%	170bc 44%	179 36%	41 34%
Negatively	30 3%	13c 4%	13 3%	4 1%	18 2%	3a 7%	2 5%	1 4%	6 4%	13a 5%	13 3%	14 3%	2 2%
Don't have an opinion	143 14%	36 12%	67 16%	41 14%	109 15%	6 11%	9 20%	3 13%	18 12%	34 13%	47 12%	83 17%	13 11%
Did not know about this change	438 44%	136 46%	176 42%	127 43%	318 43%	23 44%	21d 49%	6 28%	70d 48%	120d 46%	154 40%	219 44%	66a 53%

Significance tested to 5 percent

Uber Driver Survey 2017

Absolutes/col percents

Do you feel positively or negatively towards the following features Uber has recently introduced? Please tell me whether you feel positively, negatively, don't have an opinion on, or did not know about the following recent changes - Driver destinations feature.

Base: All Respondents

	Total	Age			Region						Hours a week driving with Uber		
		18-34 (a)	35-44 (b)	45+ (c)	London (a)	Birmingham (b)	Manchester (c)	Leeds area (d)	Other (e)	Not London (f)	40 hours+ (a)	20-40 hours (b)	Less than 20 (c)
Unweighted Base	1002	296	420	286	595	74	62	45	226	407	382	496	124
Weighted Base	1002	295	415	293	741	52	44	20	145	261	384	495	123
Positively	784 78%	235 80%	322 78%	227 78%	588 79%	41 78%	31 72%	17 84%	108 74%	197 75%	310 81%	382 77%	93 76%
Negatively	40 4%	13 4%	15 4%	12 4%	26 4%	3 6%	4a 9%	- -%	6 4%	13 5%	12 3%	21 4%	7 6%
Don't have an opinion	63 6%	17 6%	27 6%	19 6%	45 6%	1 3%	4 9%	1 4%	12 8%	18 7%	23 6%	30 6%	9 8%
Did not know about this change	115 11%	30 10%	51 12%	34 12%	82 11%	7 13%	4 10%	2 11%	19 13%	33 13%	39 10%	62 13%	14 11%

Significance tested to 5 percent

Uber Driver Survey 2017

Absolutes/col percents

Do you feel positively or negatively towards the following features Uber has recently introduced? Please tell me whether you feel positively, negatively, don't have an opinion on, or did not know about the following recent changes - No thanks' button.

Base: All Respondents

	Total	Age			Region						Hours a week driving with Uber		
		18-34 (a)	35-44 (b)	45+ (c)	London (a)	Birmingham (b)	Manchester (c)	Leeds area (d)	Other (e)	Not London (f)	40 hours+ (a)	20-40 hours (b)	Less than 20 (c)
Unweighted Base	1002	296	420	286	595	74	62	45	226	407	382	496	124
Weighted Base	1002	295	415	293	741	52	44	20	145	261	384	495	123
Positively	741 74%	232c 79%	302 73%	207 71%	539 73%	38 72%	33 76%	17a 87%	114 78%	202 77%	292 76%	364 74%	84 68%
Negatively	36 4%	7 2%	17 4%	12 4%	24 3%	5ae 9%	2 5%	* 2%	5 3%	13 5%	17 4%	16 3%	3 3%
Don't have an opinion	82 8%	22 7%	32 8%	28 9%	65 9%	2 4%	4 9%	1 4%	9 7%	17 6%	29 7%	42 8%	11 9%
Did not know about this change	143 14%	34 12%	63 15%	46 16%	113 15%	7 14%	4 10%	1 7%	17 12%	30 12%	46 12%	73 15%	24a 20%

Significance tested to 5 percent

Uber Driver Survey 2017

Absolutes/col percents

Do you feel positively or negatively towards the following features Uber has recently introduced? Please tell me whether you feel positively, negatively, don't have an opinion on, or did not know about the following recent changes - Flexpay to cash out fares whenever you like.
Base: All Respondents

	Total	Age			Region						Hours a week driving with Uber		
		18-34 (a)	35-44 (b)	45+ (c)	London (a)	Birmingham (b)	Manchester (c)	Leeds area (d)	Other (e)	Not London (f)	40 hours+ (a)	20-40 hours (b)	Less than 20 (c)
Unweighted Base	1002	296	420	286	595	74	62	45	226	407	382	496	124
Weighted Base	1002	295	415	293	741	52	44	20	145	261	384	495	123
Positively	770 77%	248bc 84%	315 76%	208 71%	567 76%	38 73%	30 68%	19abcef 93%	117c 81%	204 78%	314b 82%	363 73%	93 76%
Negatively	39 4%	5 2%	18 4%	16a 5%	33e 4%	1 3%	2 5%	* 2%	2 1%	6 2%	11 3%	22 4%	6 5%
Don't have an opinion	101 10%	23 8%	45 11%	33 11%	76 10%	4 8%	9abdef 20%	1 4%	11 7%	24 9%	35 9%	54 11%	12 10%
Did not know about this change	92 9%	19 6%	38 9%	36a 12%	66d 9%	8d 16%	3 7%	- -%	15d 10%	26d 10%	24 6%	56a 11%	12 9%

Significance tested to 5 percent

Uber Driver Survey 2017

Absolutes/col percents

Summary table - How strongly do you agree or disagree with the following statements that people might make about Uber.
Base: All Respondents

	Statements								
	Uber is a good company to work with (a)	I would rather work for a minicab/taxi company than drive with Uber (b)	The flexibility offered attracted me to Uber (c)	I am driving with Uber while looking for a more permanent job (d)	I would recommend driving with Uber to other people interested in driving (e)	Having the flexibility to choose my own hours is more important than having holiday pay and a guaranteed minimum wage (f)	I feel that I am in control of which trips I take (g)	I feel that I am in control of when I drive (h)	Over the last 12 months, I feel that Uber has improved things for drivers (i)
Unweighted Base	1002	1002	1002	1002	1002	1002	1002	1002	1002
Weighted Base	1002	1002	1002	1002	1002	1002	1002	1002	1002
Strongly agree	362bdfgi 36%	36 4%	443abdefghi 44%	87b 9%	341bdfgi 34%	272bd 27%	282bd 28%	393bdefgi 39%	293bd 29%
Agree	563bcdf 56%	141 14%	507bdf 51%	260b 26%	551bdf 55%	443bd 44%	561bcdf 56%	545bdf 54%	588bcdf 59%
Disagree	36 4%	387acefghi 39%	28 3%	348acefghi 35%	60ach 6%	140aceghi 14%	90acehi 9%	25 2%	45ch 4%
Strongly disagree	12 1%	361acdefghi 36%	7 1%	264acefghi 26%	25ach 2%	41acehi 4%	28achi 3%	12 1%	14 1%
Don't know/Refused	30 3%	77acdegh 8%	17 2%	43ceh 4%	26 3%	106abcdeghi 11%	41c 4%	27 3%	63acdegh 6%
AGREE	925bdefgi 92%	177 18%	950abdefgi 95%	347b 35%	891bdfg 89%	715bd 71%	843bdf 84%	939bdefgi 94%	880bdfg 88%
DISAGREE	48 5%	749acdefghi 75%	35 4%	612acefghi 61%	85achi 8%	181aceghi 18%	118acehi 12%	37 4%	58ch 6%

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Uber Driver Survey 2017

Absolutes/col percents

How strongly do you agree or disagree with the following statements that people might make about Uber: Uber is a good company to work with.
Base: All Respondents

	Total	Age			Region						Hours a week driving with Uber		
		18-34 (a)	35-44 (b)	45+ (c)	London (a)	Birmingham (b)	Manchester (c)	Leeds area (d)	Other (e)	Not London (f)	40 hours+ (a)	20-40 hours (b)	Less than 20 (c)
Unweighted Base	1002	296	420	286	595	74	62	45	226	407	382	496	124
Weighted Base	1002	295	415	293	741	52	44	20	145	261	384	495	123
Strongly agree	362 36%	107 36%	159 38%	96 33%	270 36%	18 35%	14 32%	9 47%	50 35%	92 35%	140 36%	174 35%	48 39%
Agree	563 56%	159 54%	230 56%	174 59%	422d 57%	32d 61%	20 46%	8 39%	81d 56%	140 54%	211 55%	288 58%	64 52%
Disagree	36 4%	14 5%	13 3%	10 3%	21 3%	1 3%	6abef 14%	1 4%	6 4%	15a 6%	17 4%	15 3%	4 4%
Strongly disagree	12 1%	4 1%	4 1%	4 1%	10 1%	- -%	1 2%	- -%	1 1%	2 1%	3 1%	5 1%	4 3%
Don't know/Refused	30 3%	12 4%	9 2%	9 3%	18 2%	1 1%	3a 7%	2ab 9%	7 5%	12a 5%	14 4%	14 3%	2 2%
AGREE	925 92%	266 90%	389 94%	270 92%	692cf 93%	50cd 96%	34 78%	17 87%	131c 90%	232c 89%	350 91%	462 93%	112 92%
DISAGREE	48 5%	17 6%	16 4%	14 5%	31 4%	1 3%	7abef 15%	1 4%	7 5%	16 6%	20 5%	20 4%	8 7%

Significance tested to 5 percent

Uber Driver Survey 2017

Absolutes/col percents

How strongly do you agree or disagree with the following statements that people might make about Uber: I would rather work for a minicab/taxi company than drive with Uber.

Base: All Respondents

	Total	Age			Region						Hours a week driving with Uber		
		18-34 (a)	35-44 (b)	45+ (c)	London (a)	Birmingham (b)	Manchester (c)	Leeds area (d)	Other (e)	Not London (f)	40 hours+ (a)	20-40 hours (b)	Less than 20 (c)
Unweighted Base	1002	296	420	286	595	74	62	45	226	407	382	496	124
Weighted Base	1002	295	415	293	741	52	44	20	145	261	384	495	123
Strongly agree	36 4%	7 2%	17 4%	12 4%	24 3%	2 3%	1 3%	1 4%	8 5%	12 5%	11 3%	19 4%	5 4%
Agree	141 14%	40 13%	67 16%	35 12%	101 14%	8 15%	10ae 24%	3 17%	18 12%	40 15%	39 10%	82a 17%	19 16%
Disagree	387 39%	119 40%	147 35%	121 41%	306cdf 41%	16 30%	10 23%	4 22%	51 35%	81 31%	148 39%	199 40%	40 33%
Strongly disagree	361 36%	106 36%	155 37%	100 34%	261 35%	20 38%	16 37%	8 38%	56 39%	100 38%	153b 40%	165 33%	43 35%
Don't know/Refused	77 8%	23 8%	30 7%	24 8%	48 7%	7a 13%	6 13%	4ae 18%	12 8%	28a 11%	32 8%	30 6%	15b 12%
AGREE	177 18%	46 16%	84 20%	47 16%	125 17%	10 19%	12a 27%	4 22%	26 18%	51 20%	51 13%	101a 20%	25 20%
DISAGREE	749 75%	226 77%	302 73%	221 76%	568cdf 77%	35 68%	26 60%	12 61%	107c 74%	181 69%	301c 78%	365 74%	83 67%

Significance tested to 5 percent

Uber Driver Survey 2017

Absolutes/col percents

How strongly do you agree or disagree with the following statements that people might make about Uber: The flexibility offered attracted me to Uber.

Base: All Respondents

	Total	Age			Region						Hours a week driving with Uber		
		18-34 (a)	35-44 (b)	45+ (c)	London (a)	Birmingham (b)	Manchester (c)	Leeds area (d)	Other (e)	Not London (f)	40 hours+ (a)	20-40 hours (b)	Less than 20 (c)
Unweighted Base	1002	296	420	286	595	74	62	45	226	407	382	496	124
Weighted Base	1002	295	415	293	741	52	44	20	145	261	384	495	123
Strongly agree	443 44%	145c 49%	188c 45%	110 38%	338 46%	18 35%	16 37%	9 45%	62 43%	105 40%	163 42%	225 45%	55 45%
Agree	507 51%	129 44%	211 51%	167a 57%	375 51%	29 56%	21 48%	8 42%	74 51%	132 51%	199 52%	246 50%	62 50%
Disagree	28 3%	15bc 5%	7 2%	6 2%	15 2%	1 1%	5abef 12%	1a 7%	6 4%	13a 5%	11 3%	12 2%	5 4%
Strongly disagree	7 1%	2 1%	3 1%	1 **%	4 1%	1 1%	1a 3%	* 2%	1 **%	3 1%	4 1%	3 1%	- -%
Don't know/Refused	17 2%	3 1%	5 1%	9 3%	10 1%	3ace 7%	- -	1 4%	3 2%	7 3%	7 2%	8 2%	2 2%
AGREE	950 95%	274 93%	399a 96%	277 95%	712bcdf 96%	47 91%	37 85%	17 87%	136c 94%	237 91%	362 94%	472 95%	116 95%
DISAGREE	35 4%	18bc 6%	11 3%	7 2%	19 3%	1 3%	7abef 15%	2a 9%	7 5%	17a 6%	15 4%	16 3%	5 4%

Significance tested to 5 percent

Uber Driver Survey 2017

Absolutes/col percents

How strongly do you agree or disagree with the following statements that people might make about Uber: I am driving with Uber while looking for a more permanent job.

Base: All Respondents

	Total	Age			Region						Hours a week driving with Uber		
		18-34 (a)	35-44 (b)	45+ (c)	London (a)	Birmingham (b)	Manchester (c)	Leeds area (d)	Other (e)	Not London (f)	40 hours+ (a)	20-40 hours (b)	Less than 20 (c)
Unweighted Base	1002	296	420	286	595	74	62	45	226	407	382	496	124
Weighted Base	1002	295	415	293	741	52	44	20	145	261	384	495	123
Strongly agree	87 9%	27 9%	41 10%	19 6%	64 9%	5 10%	8aef 17%	1 7%	9 6%	23 9%	30 8%	44 9%	13 11%
Agree	260 26%	84 29%	110 27%	66 23%	193 26%	14 28%	12 27%	5 26%	36 25%	68 26%	89 23%	132 27%	39 32%
Disagree	348 35%	99 34%	137 33%	112 38%	265 36%	16 31%	12 28%	4 22%	50 35%	83 32%	127 33%	178 36%	43 35%
Strongly disagree	264 26%	76 26%	108 26%	81 28%	193 26%	11 22%	10 23%	8abc 40%	42 29%	71 27%	113c 29%	127 26%	24 20%
Don't know/Refused	43 4%	9 3%	18 4%	16 5%	28 4%	5a 9%	2 5%	1 4%	8 5%	16 6%	24b 6%	16 3%	4 3%
AGREE	347 35%	111c 38%	151c 37%	85 29%	256 35%	20 38%	19 44%	7 33%	45 31%	91 35%	119 31%	176 35%	52a 42%
DISAGREE	612 61%	174 59%	245 59%	192 66%	457 62%	27 53%	22 51%	12 63%	92 64%	154 59%	241 63%	304 61%	67 54%

Significance tested to 5 percent

Uber Driver Survey 2017

Absolutes/col percents

How strongly do you agree or disagree with the following statements that people might make about Uber: I would recommend driving with Uber to other people interested in driving.

Base: All Respondents

	Total	Age			Region						Hours a week driving with Uber		
		18-34 (a)	35-44 (b)	45+ (c)	London (a)	Birmingham (b)	Manchester (c)	Leeds area (d)	Other (e)	Not London (f)	40 hours+ (a)	20-40 hours (b)	Less than 20 (c)
Unweighted Base	1002	296	420	286	595	74	62	45	226	407	382	496	124
Weighted Base	1002	295	415	293	741	52	44	20	145	261	384	495	123
Strongly agree	341 34%	108 37%	141 34%	91 31%	249 34%	16 31%	13 29%	9 45%	53 37%	91 35%	129 34%	174 35%	37 30%
Agree	551 55%	155 53%	224 54%	171 59%	410 55%	30 57%	25 57%	9 44%	77 53%	141 54%	209 54%	268 54%	73 60%
Disagree	60 6%	18 6%	23 6%	19 7%	43 6%	4 8%	1 3%	2 9%	10 7%	17 7%	27 7%	30 6%	4 3%
Strongly disagree	25 2%	8 3%	12 3%	5 2%	18 2%	1 1%	2 5%	* 2%	4 3%	7 3%	12 3%	9 2%	4 3%
Don't know/Refused	26 3%	5 2%	15 4%	6 2%	21 3%	1 3%	2e 5%	- -%	1 1%	5 2%	8 2%	14 3%	4 4%
AGREE	891 89%	263 89%	365 88%	262 90%	659 89%	46 88%	38 86%	18 89%	131 90%	232 89%	338 88%	442 89%	111 90%
DISAGREE	85 8%	26 9%	35 8%	24 8%	61 8%	5 9%	4 9%	2 11%	13 9%	24 9%	38 10%	39 8%	8 6%

Significance tested to 5 percent

Uber Driver Survey 2017

Absolutes/col percents

How strongly do you agree or disagree with the following statements that people might make about Uber: Having the flexibility to choose my own hours is more important than having holiday pay and a guaranteed minimum wage.
Base: All Respondents

	Total	Age			Region						Hours a week driving with Uber		
		18-34 (a)	35-44 (b)	45+ (c)	London (a)	Birmingham (b)	Manchester (c)	Leeds area (d)	Other (e)	Not London (f)	40 hours+ (a)	20-40 hours (b)	Less than 20 (c)
Unweighted Base	1002	296	420	286	595	74	62	45	226	407	382	496	124
Weighted Base	1002	295	415	293	741	52	44	20	145	261	384	495	123
Strongly agree	272 27%	83 28%	114 28%	75 26%	193 26%	16 31%	15 34%	8 38%	40 28%	79 30%	91 24%	138 28%	43a 35%
Agree	443 44%	117 40%	187 45%	138 47%	341f 46%	22 43%	16 37%	7 34%	56 38%	101 39%	178 46%	220 44%	45 36%
Disagree	140 14%	50 17%	55 13%	35 12%	101 14%	7 13%	4 9%	2 8%	26 18%	39 15%	54 14%	68 14%	18 15%
Strongly disagree	41 4%	18b 6%	13 3%	10 3%	31 4%	1 1%	1 3%	2abef 11%	6 4%	10 4%	17 4%	16 3%	8 6%
Don't know/Refused	106 11%	26 9%	46 11%	34 12%	74 10%	6 12%	7 16%	2 9%	17 11%	31 12%	44 11%	53 11%	10 8%
AGREE	715 71%	200 68%	301 73%	213 73%	535 72%	39 74%	31 72%	14 72%	96 66%	180 69%	269 70%	358 72%	88 72%
DISAGREE	181 18%	69bc 23%	67 16%	45 15%	132 18%	7 14%	6 13%	4 19%	32 22%	49 19%	72 19%	84 17%	25 21%

Significance tested to 5 percent

Uber Driver Survey 2017

Absolutes/col percents

How strongly do you agree or disagree with the following statements that people might make about Uber: I feel that I am in control of which trips I take.

Base: All Respondents

	Total	Age			Region						Hours a week driving with Uber		
		18-34 (a)	35-44 (b)	45+ (c)	London (a)	Birmingham (b)	Manchester (c)	Leeds area (d)	Other (e)	Not London (f)	40 hours+ (a)	20-40 hours (b)	Less than 20 (c)
Unweighted Base	1002	296	420	286	595	74	62	45	226	407	382	496	124
Weighted Base	1002	295	415	293	741	52	44	20	145	261	384	495	123
Strongly agree	282 28%	88 30%	116 28%	78 27%	208 28%	14 27%	13 30%	9abef 45%	38 26%	74 29%	109 28%	137 28%	36 29%
Agree	561 56%	150 51%	233 56%	178a 61%	415d 56%	31d 60%	23 53%	8 39%	84d 58%	146d 56%	212 55%	276 56%	73 60%
Disagree	90 9%	37b 13%	31 7%	22 8%	66 9%	4 8%	4 10%	1 4%	14 10%	23 9%	35 9%	46 9%	9 7%
Strongly disagree	28 3%	8 3%	15 4%	5 2%	25f 3%	- -%	- -%	1b 4%	2 2%	3 1%	7 2%	19 4%	3 2%
Don't know/Refused	41 4%	11 4%	20 5%	9 3%	27 4%	3 5%	3 6%	1 7%	7 5%	14 5%	21 6%	17 4%	2 2%
AGREE	843 84%	239 81%	349 84%	256a 88%	623 84%	45 87%	37 84%	17 84%	122 84%	220 85%	321 84%	413 83%	109 89%
DISAGREE	118 12%	45c 15%	46 11%	27 9%	91 12%	4 8%	4 10%	2 9%	16 11%	27 10%	42 11%	65 13%	12 10%

Significance tested to 5 percent

Uber Driver Survey 2017

Absolutes/col percents

How strongly do you agree or disagree with the following statements that people might make about Uber: I feel that I am in control of when I drive.

Base: All Respondents

	Total	Age			Region						Hours a week driving with Uber		
		18-34 (a)	35-44 (b)	45+ (c)	London (a)	Birmingham (b)	Manchester (c)	Leeds area (d)	Other (e)	Not London (f)	40 hours+ (a)	20-40 hours (b)	Less than 20 (c)
Unweighted Base	1002	296	420	286	595	74	62	45	226	407	382	496	124
Weighted Base	1002	295	415	293	741	52	44	20	145	261	384	495	123
Strongly agree	393 39%	120 41%	170 41%	104 36%	290 39%	17 32%	17 38%	11b 54%	59 41%	103 40%	146 38%	199 40%	48 39%
Agree	545 54%	156 53%	220 53%	169 58%	404d 54%	31d 60%	22 51%	8 38%	80d 55%	141d 54%	210 55%	269 54%	67 54%
Disagree	25 2%	7 2%	11 3%	6 2%	16 2%	3 5%	1 3%	1 4%	4 3%	9 3%	12 3%	10 2%	3 2%
Strongly disagree	12 1%	4 2%	6 1%	2 1%	10 1%	1 1%	1 2%	* 2%	* *%	2 1%	5 1%	4 1%	3 2%
Don't know/Refused	27 3%	7 3%	8 2%	11 4%	21 3%	1 1%	3e 6%	* 2%	2 1%	5 2%	11 3%	13 3%	3 2%
AGREE	939 94%	276 94%	390 94%	273 93%	694 94%	48 92%	39 89%	18 92%	139c 96%	244 94%	355 93%	468 95%	115 94%
DISAGREE	37 4%	11 4%	17 4%	8 3%	26 3%	3 6%	2 5%	1 6%	4 3%	11 4%	17 5%	14 3%	5 4%

Significance tested to 5 percent

Uber Driver Survey 2017

Absolutes/col percents

How strongly do you agree or disagree with the following statements that people might make about Uber: Over the last 12 months, I feel that Uber has improved things for drivers.

Base: All Respondents

	Total	Age			Region						Hours a week driving with Uber		
		18-34 (a)	35-44 (b)	45+ (c)	London (a)	Birmingham (b)	Manchester (c)	Leeds area (d)	Other (e)	Not London (f)	40 hours+ (a)	20-40 hours (b)	Less than 20 (c)
Unweighted Base	1002	296	420	286	595	74	62	45	226	407	382	496	124
Weighted Base	1002	295	415	293	741	52	44	20	145	261	384	495	123
Strongly agree	293 29%	91 31%	120 29%	81 28%	217 29%	18 34%	11 24%	7 36%	41 28%	76 29%	110 29%	145 29%	38 31%
Agree	588 59%	164 56%	253 61%	171 58%	438 59%	31 59%	23 52%	9 46%	88 60%	150 58%	230 60%	285 58%	73 59%
Disagree	45 4%	14 5%	15 4%	16 5%	34 5%	2 4%	5aef 11%	1 4%	3 2%	11 4%	22 6%	20 4%	3 2%
Strongly disagree	14 1%	3 1%	6 1%	5 2%	11 2%	- -%	1 2%	* 2%	1 1%	2 1%	4 1%	8 2%	1 1%
Don't know/Refused	63 6%	23 8%	21 5%	19 7%	42 6%	1 3%	5b 11%	2b 11%	12 9%	21 8%	18 5%	37 7%	9 7%
AGREE	880 88%	255 87%	373 90%	252 86%	654c 88%	49cd 93%	33 76%	16 82%	128c 88%	226c 87%	340 89%	430 87%	110 90%
DISAGREE	58 6%	17 6%	20 5%	21 7%	45 6%	2 4%	6aef 13%	1 7%	4 3%	13 5%	26 7%	28 6%	4 3%

Significance tested to 5 percent

Uber Driver Survey 2017

Absolutes/col percents

Which of the following best describes how you decide when to drive with Uber?

Base: All Respondents

	Total	Age			Region						Hours a week driving with Uber		
		18-34 (a)	35-44 (b)	45+ (c)	London (a)	Birmingham (b)	Manchester (c)	Leeds area (d)	Other (e)	Not London (f)	40 hours+ (a)	20-40 hours (b)	Less than 20 (c)
Unweighted Base	1002	296	420	286	595	74	62	45	226	407	382	496	124
Weighted Base	1002	295	415	293	741	52	44	20	145	261	384	495	123
You decide how many hours to drive depending on what else you have going on schedule-wise that week													
	399 40%	107 36%	174 42%	118 40%	307 41%	19 37%	16 36%	8 40%	49 34%	92 35%	144 38%	203 41%	52 42%
You set a goal for the total amount of money you want to make in any given day/week/month													
	322 32%	105 36%	128 31%	89 30%	232 31%	14 27%	16 36%	7 34%	54 38%	91 35%	147bc 38%	153c 31%	22 18%
You drive a set amount of hours per day/week/month regardless of how much money you make													
	136 14%	38 13%	60 14%	39 13%	97 13%	8 15%	10 22%	4 19%	18 13%	39 15%	52 14%	62 13%	22 18%
You decide to drive on the spur of the moment													
	137 14%	43 15%	48 12%	46 16%	101 14%	11cd 21%	2 5%	1 7%	21c 15%	36 14%	38 10%	74a 15%	25a 21%
Other													
	8 1%	1 **%	5 1%	1 **%	5 1%	- -%	1 2%	- -%	2 1%	3 1%	3 1%	2 **%	3 2%

Significance tested to 5 percent

Uber Driver Survey 2017

Absolutes/col percents

Finally, which of the following would you most prefer regarding your driving with Uber?
 Base: All Respondents

	Total	Age			Region						Hours a week driving with Uber		
		18-34 (a)	35-44 (b)	45+ (c)	London (a)	Birmingham (b)	Manchester (c)	Leeds area (d)	Other (e)	Not London (f)	40 hours+ (a)	20-40 hours (b)	Less than 20 (c)
Unweighted Base	1002	296	420	286	595	74	62	45	226	407	382	496	124
Weighted Base	1002	295	415	293	741	52	44	20	145	261	384	495	123
Remain an independent contractor for Uber so I can keep the flexibility to choose when and where I d	800 80%	237 80%	326 79%	237 81%	591 80%	44 84%	32 73%	17 87%	115 79%	208 80%	318 83%	390 79%	92 75%
Be classified as a worker or employee of Uber so I could be eligible for things like a guaranteed mi	202 20%	57 20%	89 21%	56 19%	150 20%	8 16%	12 27%	3 13%	30 21%	52 20%	66 17%	105 21%	31 25%

Significance tested to 5 percent

